

COLLECTION AGENCY

The purpose of Rockford Public Library is to make materials available for use by the public. The Library must use whatever methods necessary to ensure materials are available to be used by the greatest number of people. While, for the most part, library customers return material in a timely fashion, some people ignore circulation rules and hold material overdue for extended periods of time.

To that end, Rockford Public Library may use the services of an independent collection agency when accounts with a minimum of \$35.00 worth of materials have been overdue more than six (6) weeks; or if the item is out of print or in high demand.