

## **DISRUPTIVE BEHAVIOR**

Rockford Public Library facilities are provided to meet the needs and desires of the community and are open to all residents to use library resources in a constructive manner and in such a way as not to deprive others of such use.

Any person abusing or violating proper behavior rules or engaging in unlawful conduct (See Appendix – Customer Code of Conduct) may be barred from Rockford Public Library premises for specified periods of time at the discretion of the Staff-In-Charge and/or Security Officer. Patrons are informed of the decision in writing. A decision to bar the patron may be appealed in writing within seven (7) days to the Executive Director or designee whose decision is final.

Disruptive behavior is any behavior on library premises which infringes on the rights of others using the Library or is otherwise unlawful. Disruptive behavior also includes harassment of library employees which results in an intimidating, hostile, or offensive employment environment. Disruptive persons will not be allowed to interfere with library service to others. If the situation continues, staff may request the disruptive person to leave and/or contact the local authorities for assistance. In the case of disruptive children, staff may request the parent and/or guardian to escort the child from the premises.