

ACCEPTABLE USE – WIRELESS INTERNET ACCESS

Rockford Public Library will provide free filtered Internet access points or “hot spots” for users with portable computers or devices capable of receiving wireless signals, during normal library business hours. These access points will allow users to access the Internet from their laptop computers when sitting within range of the access points.

Library staff will provide general information on the settings necessary to access the Internet via these connections, but are not responsible for any changes users make to their computer settings and cannot guarantee that a user’s hardware will work with the library’s wireless connection.

If a user has problems accessing the Internet over these connections, staff cannot assist in making changes to the user’s network settings or perform any troubleshooting on the user’s own computer. Users should refer to their owners’ manuals or other support services offered by their device manufacturer.

As with most public wireless “hot spots,” the library’s wireless connection is not secure. There can be non-trustworthy third parties between the user and anybody with whom the user communicates. Any information being sent or received could potentially be intercepted by another wireless user.

The library will not be responsible for any personal information (e.g. credit card) that is compromised, or for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. All wireless access users should have up-to-date virus protection on their personal laptop computers or wireless devices.

All RPL buildings are wireless accessible however signal strength may vary and is not guaranteed. Printers are not available via the wireless connection at this time. If users need to print, they should save their work to a portable storage device (e.g. floppy disk) or wait to print a document on a home printer. An alternative is to email files to themselves, then login to a wired library workstation and send documents to the public printer.

Use of these access points is governed by the Rockford Public Library Acceptable Use Policy/Internet. All users are expected to use the library’s wireless access in a legal and responsible manner. Users should not violate federal, state or local laws, including the transmission or receiving of child pornography or harmful material, fraud, or downloading copyrighted material.

Rockford Public Library provided wireless access will be filtered to meet CIPA requirements. Any restriction or monitoring of a minor’s access to the library’s wireless network is the sole responsibility of the parent or guardian.