

GUIDING PRINCIPLES

Rockford Public Library guides its daily work internally and externally through the following seven principles:

Understanding: We base what we do on the needs of our community of library users.

Commitment: We recruit, hire, and reward staff committed to excellence.

Empowerment: We will strive to be committed to staff development and empowerment.

Respect: We are committed to fair, honest, and respectful treatment of all individuals.

Community: We affirm the value of humor and community in the workplace.

Service: We are committed to providing outstanding service to our users and one another in all areas.

Stewardship: We continuously improve our service through responsible stewardship of our resources.